

# FACT SHEET: School Closure

## Wright Career College Located in KS, NE and OK

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### Information for Students

On April 15, 2016, officials representing Wright Career College alerted the U.S. Department of Education that effective April 15, Wright will no longer offer instruction at their five campus locations across Kansas, Nebraska and Oklahoma.

This fact sheet will provide you with important information regarding your options now that your school has closed, including:

**obtaining your academic transcripts;**

**determining if you qualify for a discharge of your student loan(s);**

**knowing the steps in the loan discharge process; and**

**contacting your loan servicer.**

We encourage you to avoid paying for services that Federal Student Aid offers for free.

We are here to help. If you have additional questions or concerns, contact the:

U.S. Department of Education  
School Eligibility Service Group  
Kansas City School Participation  
Division  
E-mail: [caseteams@ed.gov](mailto:caseteams@ed.gov)  
Phone: 816-268-0410

### What Are Your Options Now?

- Transfer to another school. Resources such as College Navigator (<https://nces.ed.gov/collegenavigator/>) can help you find a school that fits your career goals. Contact individual schools for transfer credit or hour policies.
- Visit [StudentAid.gov/repay-loans/forgiveness-cancellation/closed-school](http://StudentAid.gov/repay-loans/forgiveness-cancellation/closed-school) for additional information about closed school loan discharges.
- Contact your state agency.

#### **Kansas Board of Regents**

Phone: 785-296-3421

Fax: 785-296-0983

E-mail: [schoolclosures@ksbor.org](mailto:schoolclosures@ksbor.org)

Website: [www.kansasregents.org](http://www.kansasregents.org)

#### **Mailing Address:**

1000 SW Jackson, Suite 520

Topeka, KS 66612-1368

#### **Oklahoma Board of Private Vocational Schools**

Phone: 405-528-3370

Fax: 405-528-3366

E-Mail: [hmyers@obpvs.ok.gov](mailto:hmyers@obpvs.ok.gov)

Website: N/A

#### **Mailing Address:**

3700 N. Classen Blvd Ste 250

Oklahoma City OK 73118

#### **Nebraska Coordinating Commission for Postsecondary Education**

Phone: 402-471-0030

Fax: 402-471-2886

E-Mail: [Kathleen.fimple@nebraska.gov](mailto:Kathleen.fimple@nebraska.gov)

Website: N/A

#### **Mailing Address:**

P.O. Box 95005

Lincoln, NE 68509-5005

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## Obtaining Your Academic Transcripts

Your school should have provided you an official academic transcript. If you have not received one, you can contact your requisite state agency or send an email request to [transcripts@wrightcc.edu](mailto:transcripts@wrightcc.edu). If you transfer to another school to continue your education, you may be asked to provide a copy of these records to your new school. The records also may be useful in substantiating your claim for a closed school loan discharge.

There are certain criteria that make you eligible for a closed school loan discharge, and there are certain steps you need to take to apply for a student loan discharge.

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## Do You Qualify For A Closed School Loan Discharge?

Student loan borrowers (and parents who borrowed PLUS loans on behalf of students) may be eligible for a 100 percent discharge of your federal student loans borrowed to attend the closed school under either of these circumstances:

- your school closed while you were enrolled, and you did not complete your program because of the closure. If you were on an approved leave of absence from the school for purposes of the Title IV, HEA programs, you are considered to have been enrolled at the school, or
- your school closed within 120 days after the date you withdrew from all classes.

You are not eligible for discharge of your loans if your school closed and any of the following is true:

- You withdrew from all classes on or before December 15, 2015, which is more than 120 days before the date your school closed on April 15, 2016.
- You completed all of your coursework for your program prior to your school closing, even though you have not received a diploma or certificate.
- You are completing a comparable educational program at another school
  - through a teach-out agreement with another school,
  - by transferring academic hours earned at the closed school to another school, or
  - by any other comparable means. If your loan is discharged and you complete a comparable program at another school through any means by which you benefit from the training provided by the **closed** school, you may have to pay back the amount that was discharged.

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## The Loan Discharge Process

You must contact your loan servicer about the application process for a loan discharge.

- Be sure to continue to make payments on your loan while your discharge application is being processed.
- If you do not meet the criteria for a loan discharge, you will be informed by your **loan servicer** and will need to continue making payments on your loans based on the terms of your promissory note.

## Who Is Your Loan Servicer?

Federal Student Loan Servicers	
<p><b>CornerStone</b>  <a href="http://www.MyCornerStoneLoan.org">www.MyCornerStoneLoan.org</a>  <b>Phone:</b> 1-800-663-1662      <b>Fax:</b> 801-366-8400  <b>TDD/TTY:</b> 801-321-7130  <b>E-mail:</b> <a href="mailto:CustomerService@mycornerstoneloan.org">CustomerService@mycornerstoneloan.org</a>  <b>Office Hours:</b> Monday–Thursday 6 a.m.–7 p.m. MT                      Friday 6 a.m.–5 p.m. MT</p>	<p><b>MOHELA</b>  <a href="http://www.mohela.com">www.mohela.com</a>  <b>Phone:</b> 1-888-866-4352      <b>Fax:</b> 1-866-222-7060  <b>TDD/TTY:</b> A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.  <b>Office Hours:</b> Monday–Thursday 7 a.m.–9 p.m. CT                      Friday 7 a.m.–5 p.m. CT</p>
<p><b>ESA/Edfinancial</b>  <a href="http://www.edfinancial.com/DL">www.edfinancial.com/DL</a>  <b>Phone:</b> 1-855-337-6884      <b>TDD/TTY:</b> 1-855-337-6884  <b>Fax:</b> 1-865-692-6348 or 865-692-6349  <b>Contact Us Page:</b> <a href="http://www.edfinancial.com/Contact">www.edfinancial.com/Contact</a>  <b>Office Hours:</b> Monday–Thursday 8 a.m.–8:30 p.m. ET                      Friday 8 a.m.–6 p.m. ET</p>	<p><b>Navient</b>  <a href="http://www.navient.com">www.navient.com</a>  <b>Phone:</b> 1-800-722-1300      <b>TDD/TTY:</b> 1-877-713-3833  <b>Fax:</b> 1-866-266-0178 (within the U.S.)                      570-706-8563 (outside the U.S.)  <b>Office Hours:</b> Monday–Thursday 8 a.m.–9 p.m. ET                      Friday 8 a.m.–8 p.m. ET</p>
<p><b>FedLoan Servicing (PHEAA)</b>  <a href="http://www.myfedloan.org">www.myfedloan.org</a>  <b>Phone:</b> 1-800-699-2908      <b>Fax:</b> 717-720-1628  <b>TDD/TTY:</b> 1-800-722-8189  <b>Office Hours:</b> Monday–Friday 8 a.m.–9 p.m. ET</p>	<p><b>Nelnet</b>  <a href="http://www.nelnet.com">www.nelnet.com</a>  <b>Phone:</b> 1-888-486-4722      <b>Fax:</b> 1-877-402-5816  <b>TDD/TTY:</b> A borrower who is hearing-impaired may Web chat with a representative by visiting the website and clicking "Chat Now."  <b>Office Hours:</b> 24 hours a day, 7 days a week</p>
<p><b>Granite State (GSMR)</b>  <a href="http://www.gsmr.org">www.gsmr.org</a>  <b>Phone:</b> 1-888-556-0022      <b>Fax:</b> 603-227-5415  <b>TDD/TTY:</b> A borrower who is hearing-impaired may e-mail <a href="mailto:dlcustomerservice@gsmr.org">dlcustomerservice@gsmr.org</a> for assistance.  <b>E-mail:</b> <a href="mailto:dlcustomerservice@gsmr.org">dlcustomerservice@gsmr.org</a>  <b>Office Hours:</b> Monday–Friday 8 a.m.–6 p.m. ET</p>	<p><b>OSLA Servicing</b>  <a href="http://www.osla.org">www.osla.org</a>  <b>Phone:</b> 1-866-264-9762      <b>Fax:</b> 1-855-813-2224  <b>TDD/TTY:</b> 405-556-9230  <b>E-mail:</b> <a href="mailto:DLcustserv@osla.org">DLcustserv@osla.org</a>  <b>Office Hours:</b> Monday–Friday 8 a.m.–5 p.m. CT</p>
<p><b>Great Lakes Educational Loan Services, Inc.</b>  <a href="http://www.mygreatlakes.org">www.mygreatlakes.org</a>  <b>Phone:</b> 1-800-236-4300      <b>Fax:</b> 1-800-375-5288  <b>TDD/TTY:</b> A borrower who is hearing-impaired may use the 711 Telecommunications Relay Service for assistance.  <b>Office Hours:</b> Monday–Friday 7 a.m.–9 p.m. CT</p>	<p><b>VSAC Federal Loan</b>  <a href="http://www.VSACFederalLoans.org">www.VSACFederalLoans.org</a>  <b>Phone:</b> 1-888-932-5626      <b>Fax:</b> 1-802-654-3777  <b>TDD/TTY:</b> 800-281-3341  <b>E-mail:</b> <a href="mailto:fedinfo@vsac.org">fedinfo@vsac.org</a>  <b>Office Hours:</b> Monday–Thursday 8 a.m.–6 p.m. ET                      Friday 8 a.m. –4:30 p.m. ET</p>